



Standard Transactions (Marked on Tube Map as 'T...' if only standard or 'T/TC...' if also corrective)

Code	Name #	Extensions	Lines	Code	Name #	Extensions	Lines
T101	Request New SPID	.W	▲	T137	Request Confirmation of Any Services	.W, .M	○
T102	Notify New SPID	.M	■	T138	Update Volumetric Adjustment	.W, .M	●
T103	Submit Partial Registration Application/Rejection	.R, .M	●, ■, ○	T139	Submit Water Services SPID Service Components	.W, .M	■
T104	Submit Meter Details	.W, .M	●, ■, ◆, ○	T140	Submit Sewerage Services SPID Service Components	.W, .M	■
T105	Submit Meter Read	.R, .W, .M	●, ■, ◆, ○	T141	Erroneous Transfer Application	.R, .M	●
T107	Submit Notification of Connection Complete	.W, .M	■	T142	Submit Erroneous Transfer Acceptance/Rejection	.R, .M	●
T108	Transfer Registration Application	.R, .M	●	T143	Update Service Component	.W, .M	●
T109 *	Accept or Reject	.M	■	T144	Submit Unmeasured Service Component Data	.W, .M	■
T110	Registration Cancellation	.R	●	T145	Submit Assessed Service Component Data	.W, .M	■
T111	Notify Registration Cancellation	.M	●	T146	Submit Yearly Volume Estimate	.R, .M	●
T112	Update Occupancy Status	.R, .M	●, ▲	T147	Submit Metered Service Component Data	.W, .M	■
T113	Update Meter Non-Chargeable	.W, .M	●	T149	Submit Core Charge Affecting Wholesaler Data	.W, .M	●
T114	Update Meter Chargeable	.W, .M	●	T150	Submit Trade Effluent Volumetric Adjustment	.W, .M	●
T115	Declare Disconnection/ Reconnection/ Deregistration	.W, .M	▲, ●, ■	T152	Update Core Address Data	.W, .M	▲
T117	Submit Meter Exchange	.W, .M	●, ○	T153	Update VOA BA Reference/UPRN	.W, .M	▲
T121	Submit DPID	.W, .M	◆	T154	Update Landlord SPID	.W, .M	○
T122	Update Trade Effluent Operating Data	.W, .M	◆	T155	Update Pairing Details	.W, .M	○
T123	Submit Discharge Point Meter Association	.W, .M	◆	T156	Update Billing Address	.R, .M	●
T124	Submit Discharge Point Meter Disassociation	.W, .M	◆	T157	Update Multiple Wholesalers Flag	.W, .M	○
T125	Submit Calculated Discharge Volumes	.R, .M	●, ■	T158	Submit Highway Drainage Service Component Data	.W, .M	■
T126	Update Trade Effluent Tariff or Terminate DPID	.W, .M	◆	T159	Submit Surface Water Service Component Data	.W, .M	■
T127	Update DPID Details	.W, .M	◆	T160	Update Retailer Meter Location Data	.R, .M	●
T128	Submit Trade Effluent Special Agreement	.W, .M	◆	T161	Vacancy Change Application Notification	.M	▲
T129	Submit SPID Special Agreement	.W, .M	●	T162	Vacancy Change Application Confirmation or Cancellation	.R, .W, .M	▲
T132	Submit Core Customer Data	.R, .M	●	T163	Submit Rateable Value	.W, .M	●
T133	Update Building Water Status	.W, .M	●	T164	Notify Wholesaler to SPID relationship	.M	●
T134	Vacancy Change Application	.R, .W, .M	▲	T167	Update Site Specific Arrangements Flags	.W, .M	●
T135	Tradability Notification	.M	●, ■, ◆, ○	T168	Submit Calculated Discharge Details	.W, .M	◆
T136	Submit Meter Network Data	.W, .M	●, ■, ◆, ○, ◆	T169	Discontinue Calculated Discharge Details	.W, .M	◆
				T181	Submit Association/Disassociation of Meter with SPID	.W, .M	●, ○

Corrective Transactions (Marked on Tube Map as 'TC...' if only corrective or 'T/TC...' if also standard)

Code	Name #	Extensions	Lines	Code	Name #	Extensions	Lines
TCORR112	Update Occupancy Status	.R, .M	●, ▲	TCORR148	Submit Correct Meter SPID Relationship	.W, .M	●, ○
TCORR113	Update Meter Non-Chargeable	.W, .M	●	TCORR149	Submit Core Charge Affecting Wholesaler Data	.W, .M	●
TCORR114	Update Meter Chargeable	.W, .M	●	TCORR150	Submit Trade Effluent Volumetric Adjustment	.W, .M	●
TCORR115	Declare Disconnection/Reconnection/Deregistration	.W, .M	▲, ●, ■	TCORR158	Submit Highway Drainage Service Component Data	.W, .M	■
TCORR122	Update Trade Effluent Operating Data	.W, .M	◆	TCORR159	Submit Surface Water Service Component Data	.W, .M	■
TCORR123	Submit Discharge Point Meter Association	.W, .M	◆	TCORR163	Submit Rateable Value	.W, .M	●
TCORR124	Submit Discharge Point Meter Disassociation	.W, .M	◆	TCORR165	Unpair Sewerage SPID	.W, .M	○
TCORR125	Submit Calculated Discharge Volumes	.R, .M	●, ■	TCORR166	Pair Sewerage SPID	.W, .M	○
TCORR126	Update Trade Effluent Tariff or Terminate DPID	.W, .M	◆	TCORR168	Submit Calculated Discharge Details	.W, .M	◆
TCORR127	Update DPID Details	.W, .M	◆	TCORR169	Discontinue Calculated Discharge Details	.W, .M	◆
TCORR128	Submit Trade Effluent Special Agreement	.W, .M	◆	TCORR171	Remove Meter Read	.R, .W, .M	●
TCORR129	Submit SPID Special Agreement	.W, .M	●	TCORR172	Insert Meter Read	.R, .W, .M	●
TCORR133	Update Building Water Status	.W, .M	●	TCORR173	Amend Initial / Final Meter Read	.W, .M	●
TCORR136	Submit Meter Network Data	.W, .M	●, ■, ◆, ○	TCORR174	Erase Meter	.W, .M	●
TCORR138	Update Volumetric Adjustment	.W, .M	●	TCORR175	Amend Meter Treatment	.W, .M	●
TCORR143	Update Service Component	.W, .M	■	TCORR176	Amend Meter Register	.W, .M	●
TCORR144	Submit Unmeasured Service Component Data	.W, .M	■	TCORR177	Amend Supply Point Effective Dates	.W, .M	●
TCORR145	Submit Assessed Service Component Data	.W, .M	■	TCORR178	Amend DPID Effective Dates	.W, .M	◆
TCORR146	Submit Yearly Volume Estimate	.R, .M	●	TCORR179	Erase DPID	.W, .M	◆
TCORR147	Submit Metered Service Component Data	.W, .M	■	TCORR180	Amend Meter Identification	.W, .M	●

Names use that of the initiating transaction, usually the .R and .W versions. Assume those with a .M have a 'Notify' form of the name. T137 uses the .M name, however, since it comes before the .W message. TCORRs that also have a standard T transaction take the standard transaction name.

* T109.M is not shown on the tube map but is provided in response to all .W and .R transactions - both T and TCORR.

Non-Household Water Competition in England

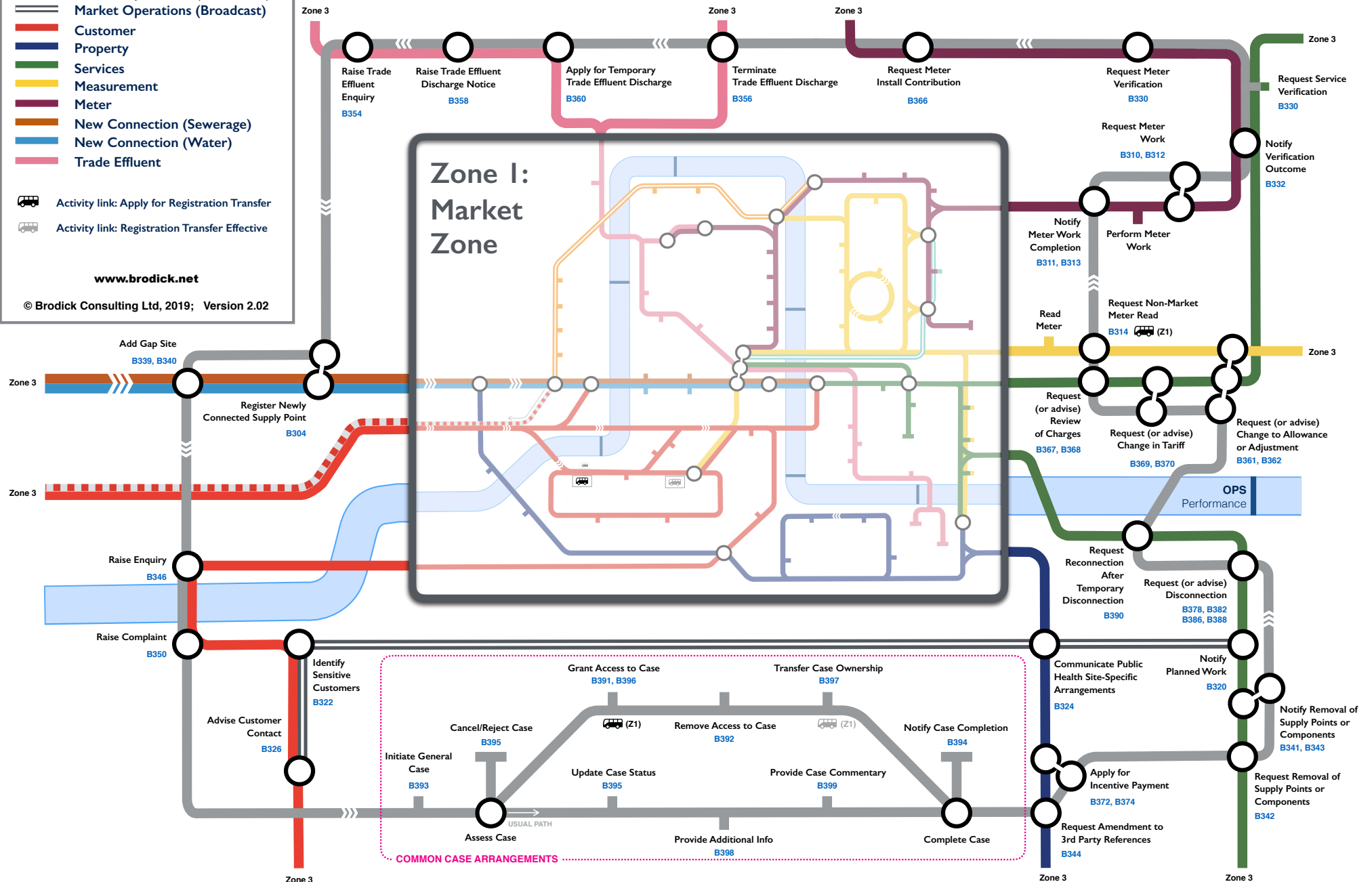
Zone 2: Operations Zone

- Market Operations (Interactive)
- Market Operations (Broadcast)
- Customer
- Property
- Services
- Measurement
- Meter
- New Connection (Sewerage)
- New Connection (Water)
- Trade Effluent

- Activity link: Apply for Registration Transfer
- Activity link: Registration Transfer Effective

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Market Operations Transactions *(as defined in the Wholesale-Retail Code (WRC) Operations Code)*

Code	Name #	Extensions	Lines	WRC Form(s)	WRC Process Reference(s)	Case Significance
B109 *	General Submission Response	.M				None
B304	Apply for Registration to Newly Connected Supply Point	.M, .R	● ■	A/05	Process A6	Case initiator
B310	Request Meter Work	.M, .R	● ●	B/01	Processes B1, B3, B5, B7, B13 and B16	Case initiator
B311	Advise Meter Work	.M, .W	● ●	-	Processes B10, B12, B13, B14, B15, B16 and B17	Case initiator
B312	Notification of Meter Work	.M, .R	● ●	B/02	Processes B2, B4, B6, B8 and B9	Case initiator
B313	Advise Meter Work Completion	.M, .R	● ●	B/02	Processes B2, B4, B6, B8 and B9	Case initiator
B314	Request Non-Market Meter Read	.M, .R	● ●	B/03	Process B11	Case initiator
B320	Notification of Planned Work	.M, .W	● ●	-	Processes D1, D2 and D3	Broadcast
B322	Identification of Sensitive Customers	.M, .W	● ●	-	Process E1	Broadcast
B324	Communication of Public Health Site Specific Arrangements	.M, .W	● ●	-	Process E2	Broadcast
B326	Notification of Customer Contact	.M, .W	● ●	-	Processes 'EC', E3, E5, F1, F2, F3, F6, G2, G3 and G4	Broadcast
B330	Request Meter and Service Verification	.M, .R	● ●	C/01	Process C1	Case initiator
B332	Notification of Verification Outcome	.M, .W	● ●	-	Process C1	Case relevant
B339	Wholesaler Addition of Gap Sites and Services Components	.M, .W	● ■	-	Process C2	Case initiator
B340	Request Addition of Gap Sites and Services Components	.M, .R	● ■	C/02	Processes C3 and C4	Case initiator
B341	Wholesaler Removal of Supply Points and Services Components	.M, .W	● ●	-	Process C5	Case initiator
B342	Request Removal of Supply Points and Services Components	.M, .R	● ●	C/03	Process C6	Case initiator
B343	Notification of Request to Remove Supply Points and Services Components	.M, .W	● ●	-	Process C6	Case relevant
B344	Request Amendment of 3rd Party References	.M, .R	● ●	C/04	Process C7	Case initiator
B346	Raise Enquiry	.M, .R	● ●	F/01	Process F4	Case initiator
B350	Raise Complaint	.M, .R	● ●	F/02	Process F5	Case initiator
B354	Raise Trade Effluent Enquiry	.M, .R	● ●	G/01	Process G1	Case initiator
B356	Trade Effluent Termination Notice	.M, .W	● ●	-	Process G6	Case initiator
B358	Trade Effluent Discharge Notice	.M, .R	● ●	G/02	Processes G2, G3 and G5	Case initiator
B360	Temporary Trade Effluent Discharge Application	.M, .R	● ●	G/03	Process G2	Case initiator
B361	Advise Change to Allowance or Adjustment	.M, .W	● ●	-	Process H1	Case initiator
B362	Request Allowance or Adjustment	.M, .R	● ●	H/01	Process H1	Case initiator
B366	Request for Meter Install Contribution	.M, .R	● ●	H/02	Process H2	Case initiator
B367	Advise Review of Assessed / Unmeasured Charges	.M, .W	● ●	-	Process H3	Case initiator
B368	Request for Review of Assessed / Unmeasured Charges	.M, .R	● ●	H/03	Process H3	Case initiator
B369	Advise Change In Tariff	.M, .W	● ●	-	Process H4	Case initiator
B370	Request Change in Tariff	.M, .R	● ●	H/04	Process H5	Case initiator
B372	Apply for Gap Site Incentive Payment	.M, .R	● ●	H/05	Process H6	Case initiator
B374	Apply for Vacant Site Incentive Payment	.M, .R	● ●	H/06	Process H7	Case initiator
B378	Request Disconnection (Retailer)	.M, .R	● ●	I/01	Processes I1 and I2	Case initiator
B382	Request Disconnection (NHH Customer)	.M, .R	● ●	I/02	Processes I5 and I6	Case initiator
B386	Request Disconnection (Power of Entry)	.M, .R	● ●	I/03	Process I7	Case initiator
B388	Disconnection for non-payment of a Self-Supply Retailer	.M, .W	● ●	I/05	Process I3	Broadcast
B390	Request Reconnection after Temporary Disconnection	.M, .R	● ●	I/04	Processes I8, I9, I10, I11 and I12	Case initiator
B391 #	Add Trading Party To Case	.M, .R, .W	●	-	-	Case relevant
B392 #	Remove Trading Party From Case	.M, .R, .W	●	-	-	Case relevant
B393 #	Initiate General Case	.M, .R, .W	●	-	-	Case initiator
B394 #	Notification of Case Completion	.M	●	-	-	Case relevant
B395 #	Update Case Status	.M, .R, .W	●	-	-	Case relevant
B396 #	Grant Temporary Access to Open Cases	.M	●	-	-	Case initiator
B397 #	Transfer Ownership of Open Cases	.M	●	-	-	Case relevant
B398 #	Submit Additional Information	.M, .R, .W	●	-	-	Case relevant
B399 #	Submit Case Commentary	.M, .R, .W	●	-	-	Case relevant

Uniform transactions for progressing any bilateral operational requests (Grouped as 'Common Case Arrangements' on the map).

* B109.M is not shown on the tube map but is provided in response to all .W and .R transactions.

NB: Except where explicitly referenced above, it is assumed that water and emergency incidents and the resulting communications between wholesalers and retailers are not managed through these Operations Transactions.